

# WebGeek Support Plans Terms of Service

## Authorization

You are engaging WebGeek, as an independent contractor to perform work as described in the package(s) or service(s) you have purchased. In the event access to your website is necessary, you hereby authorize WebGeek access and “write permissions” to all directories and files of your account with any other third-party hosting provider, as well as permission to install any necessary WordPress plugins or Drupal modules for maintenance and security.

## Copyright

WebGeek does not assume any responsibility or liability for the content of the websites it manages, maintains and/or hosts.

## Pricing & Payments

All prices appearing on this site are subject to change without notice. Once a client of WebGeek, you authorize WebGeek to charge the payment method you submitted for all the invoices generated for the services rendered by WebGeek. In order to cancel your recurring payment or change payment method, simply contact WebGeek prior to your payment’s due date.

## Cancellation & Refunds

Cancellation of any monthly recurring service can occur at any time after your first 1 month (30 days) of service. No Refunds are available after your purchased package or service has been started, unless otherwise specified in any authorized by WebGeek.

## Refusal of Service

WebGeek reserves the right to refuse service to any individual, website, or blogs that contain offensive, obscene, hateful, malicious content or any other reason.

## Third Party or Client Page Modification

With a WordPress or Drupal based website, the client will independently edit or update his or her webpages after completion of the site, unless otherwise agreed upon in this agreement by the client and WebGeek. If anyone other than WebGeek or its subcontractors attempts to

update the web site and damages the design or impairs the ability for the webpages to display or function properly, time to repair the webpages will be assessed at an hourly rate of \$125 per hour beyond the time allotted in the monthly care plan. There is a one-hour minimum.

## Limitation of Liability; Disclaimer of Warranties

Although there are limitations to the guarantees we can provide, your satisfaction is very important to us. Please read and understand our limits of liability before ordering services.

WebGeek does not guarantee, represent, or warrant that the functions contained in these webpages or the Internet website will meet the client's requirements or that the operation of the webpages will be uninterrupted or error-free.

You expressly agree that your use of, or inability to use, the functions contained in these webpages or the Internet website is at your sole risk. The functions of the webpages and the Internet website created for you are provided "as is" and "as available" for your use, without warranties of any kind. The entire risk as to the quality and performance of the webpages and website is with client.

To the extent not prohibited by law, in no event will WebGeek be liable to the client or any third party for any damages, including, but not limited to, any lost profits, lost savings, loss of data, business interruption, or incidental, consequential or special damages arising out of the operation of or inability to operate these webpages or website, however caused, even if WebGeek has been advised of the possibility of such damages.

WebGeek does not represent, guarantee or warrant that the functions contained in these webpages or Internet website will be free from loss, corruption, attack, viruses, interference, hacking, or other security intrusions, and WebGeek disclaims any liability relating thereto.

This Work Statement Agreement is governed by the laws of Victoria, Australia, without giving effect to its conflict of laws provision. You expressly agree that exclusive jurisdiction for any claim or dispute with WebGeek or relating in any way to your use of the created webpages or Internet website resides in the courts of Victoria, Australia.

## Acceptance

Please note that by submitting your payment, you are agreeing to all our terms of service as they are written here. WebGeek reserves the right to change or update these terms at any time without prior notice. The user of this site agrees to the terms of this agreement on behalf of his or her organization or business. This Agreement constitutes the entire understanding of the parties. Any changes or modifications thereto must be in writing and signed by both parties.

Please contact us with any questions regarding the WebGeek terms of service by email at [admin@webgeek.digital](mailto:admin@webgeek.digital)